

Types of Assistance Available for Individuals

Disaster Assistance: Provides money or direct assistance to individuals, families and businesses whose property has been damaged or destroyed and whose losses are not covered by insurance.

Crisis Counseling: Provides for short-term crisis counseling services to people affected in Presidentially declared disasters.

Disaster Legal Services: Provides free legal assistance to disaster victims.

Disaster Unemployment Assistance Program: Provides unemployment benefits and re-employment services to individuals who have become unemployed because of major disasters.

National Flood Insurance Program: Enables property owners in participating communities to purchase insurance as a protection against flood losses in exchange for State and community floodplain management regulations that reduce future flood damages.



Legal Services of North Florida

Franklin, Jefferson, Leon,
& Wakulla Counties:
2119 Delta Boulevard
Tallahassee, FL 32303
(850) 385-9007

Calhoun, Gadsden, Jackson,
& Liberty Counties:
121 North Jackson Street
Quincy, FL 32351
(850) 875-9881

Bay, Gulf, Holmes,
& Washington Counties:
211 East 11th Street
Panama City, FL 32401
(850) 769-3581

Okaloosa & Walton Counties:
133 Staff Drive, NE
Fort Walton Beach, FL 32548
(850) 862-3279

Escambia & Santa Rosa Counties:
1741 North Palafox Street
Pensacola, FL 32501
(850) 432-8222

Legal Services of North Florida, Inc. provides free legal assistance to eligible low-income persons in civil matters. Call your local LSNF office for further information. This brochure is for general education only. If you have specific questions, see an attorney. This brochure was developed by LSNF by referencing FEMA website and educational materials.

GETTING PREPARED: Documents You Need in Case of a Disaster



Legal Services
of NORTH FLORIDA
HOPE. JUSTICE. FOR ALL.



The Aftermath

Check with the **Emergency Personnel** or other officials if your home seems to be unsafe or unhealthy before returning.

Document all damages for the insurance companies, federal, state or charitable agencies by taking pictures and keeping receipts for emergency work done by **licensed and bonded contractors only**. Pictures should be labeled with the date and contents identified.

Contact your insurance agent.

Keep all receipts for cleanup and restoration expenses (i.e. material, labor, and equipment rental, and even motel bills if you were displaced.)

Seek any assistance available for individuals, including FEMA if applicable. Locate the Disaster Recovery Centers in your area.

Seek legal advice on any disputed issues.



TAKE THESE IMPORTANT PAPERS WITH YOU DURING ANY NATURAL DISASTER

- Birth Certificates, Social Security Cards, Driver's License, Passport, Military ID, Immigration/Visa Documents for all family members
- Insurance Policies (auto, homeowners, flood)
- Deed, Title, or Lease to home
- Contact information for household utility companies (water, natural gas, electricity)
- Food Stamps, Social Security Disability, and/or Worker's Compensation Account Information
- Bank Account Information
- Credit Cards with latest invoices and other debt information
- Medical Insurance/Medicaid/Medicare Cards
- Prescriptions, list of doctors and medical providers
- Consider making a list (or photographs) of your personal property, for insurance purposes.

Keep these important papers in a fire and waterproof box that can be easily reached and removed for quick exit. You may also consider keeping these documents in a safe deposit box at your local bank.

